



CommVault Announces Availability of New Remote Operations Management Service

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CommVault Software-as-a-Service Offering Delivers Comprehensive Remote Monitoring and Support to SMB and Enterprise Customers in North America

OCEANPORT, N.J., Jan 28, 2008 (BUSINESS WIRE) -- As data management systems continue to grow in terms of cost, size and complexity, CommVault (NASDAQ:CVLT) today announced the availability of Remote Operations Management Service (ROMS) designed to help small and mid-sized businesses (SMB) and enterprise customers enhance system availability and better manage their storage environments. A subscription software-as-a-service (SaaS) offering, ROMS is a web-based integrated support automation system that provides customers with overnight, weekend and holiday monitoring. When used in combination with the CommVault(R) Simpana(TM) Software Suite, ROMS provides cost-effective, reliable customer site monitoring integrated with CommVault's industry-leading customer support.

"We believe that CommVault ROMS is the industry's first software-based integrated monitoring and support service which provides welcome relief to users that have traditionally struggled to maintain reliable 24x7 data-on-demand operations," said Robert Brower, CommVault's director of Worldwide Professional Services. "In today's economic climate, customers large and small, are finding it difficult to meet escalating IT demands with the stark reality of declining IT budgets and resources. Recognizing this need, CommVault continues to deliver quality SaaS products and solutions such as ROMS, providing customers the flexibility to purchase only the solution they need, when they need it."

Companies in all industries continue to look for ways to optimize their storage environments, increase the reliability and availability of data for compliance, and minimize the risk of system downtime. Based on CommVault's proven data management technology, ROMS will allow customers to quickly and cost-effectively address their operational and system availability needs. Designed to meet the needs of both SMB and enterprise customers, ROMS offers comprehensive on-demand reporting and monitoring capabilities for data management, access and protection (MAP) technologies. Through a user-friendly, intuitive Web dashboard, users can access and track real-time alert, trend and storage usage reports anytime, anywhere.

"CommVault ROMS can help companies lower storage-related risk and operational costs at all levels," said Doug Chandler, research director at IDC. "It is designed to let administrators reduce staffing costs for off-hours and weekends, as well as meet and exceed service-level agreements, and it enhances management and reporting of storage environments overall. CommVault is leveraging the SaaS model at a time when an increasing number of customers are looking for this kind of functionality through a subscription service."

ROMS is fully integrated with CommVault's support databases for automated alert identification, log capture, and issue escalation. While other service offerings provide minimal levels of remote monitoring, ROMS' integration enables customers to dramatically reduce both operational costs and system downtime. ROMS reduces personnel expenses associated with MAP activities by allowing customers to offload that responsibility to CommVault's ROMS systems and personnel. Time-to-resolution for issues affecting monitored systems is greatly reduced as ROMS provides CommVault support with all necessary information to address alerts as they occur. As a subscription-based service, CommVault's ROMS listener software, installed on the CommServe(TM) system, is also designed to dynamically update and enhance itself via a secure socket layer (SSL) connection to the ROMS central database in real time.

According to Nick Luckner, systems administrator with a leading US cable network, who recently tested CommVault ROMS to monitor his environment and provide real-time reporting across all of his networks, "In the competitive world of digital entertainment, we're reliant on information being available and accessible whenever we require it. From tests, we believe the CommVault ROMS service will serve as that 'second eye,' looking out for our environment. What impresses me the most is that CommVault Off Hours Support has the capability to see an issue with ROMS before I do. We see the potential of this service and huge benefits from both a business and operations perspective."

Licensing and Availability

Generally available today in North America, CommVault ROMS is a subscription-based software-as-a-service offering. ROMS is licensed per server and can be purchased directly from CommVault and authorized CommVault resellers. For more information, please visit http://www.commvault.com/roms_information.asp.

About CommVault(R)

A singular vision -- a belief in a better way to address current and future data management needs -- guides CommVault in the development of Singular Information Management(TM) solutions for high-performance data protection, universal availability and simplified management of data on complex storage networks. CommVault's exclusive single-platform architecture gives companies unprecedented control over data growth, costs and risk. CommVault's Simpana(TM) software suite of products was designed to work together seamlessly from the ground up, sharing a single code and common function set, to deliver superlative Data Protection, Archive, Replication, Search and Resource Management capabilities. More companies every day join those who have discovered the unparalleled efficiency, performance, reliability, and control only CommVault can offer. Information about CommVault is available at www.commvault.com. CommVault's corporate headquarters is located in Oceanport, New Jersey in the United States.

Safe Harbor Statement

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