



## CommVault Opens New Customer Support Center in Reading, U.K.

November 7, 2011

### New Hub to Further Enhance Quality of Customer Support Experience Across EMEA -

READING, England, Nov. 7, 2011 /PRNewswire via COMTEX/ --

[CommVault](#) (NASDAQ: CVLT)

(Logo: <http://photos.prnewswire.com/prnh/20110329/MM738411.IMG>)

#### News Facts

- CommVault is expanding its global customer service operations with the opening of a new customer support center in Reading, U.K. and adding approximately 30 new staff members.
- Co-located in CommVault's EMEA headquarters at 3 Apex Plaza in Reading, U.K., CommVault's new customer support center provides additional geographic coverage designed to further strengthen CommVault's support model.
- Utilizing a global single queue for handling customer support incidents, CommVault delivers true 24x7x365 customer support staffing with full incident management between support centers in order to respond to calls around the clock from all parts of world.
- Adding this new location to CommVault's customer service operations ensures greater flexibility, efficiency and improved global account management. Processes can be standardized and dealt with from several locations, where dedicated teams serve all customers globally.
- The Reading center's multi-lingual team will also provide technical support in several languages which will further enhance the quality of customers' support experience.

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#### Supporting Quote

- Robert Brower, Vice President of Global Customer Support and Services, CommVault

"CommVault's distinction of having a 95 percent customer satisfaction rating is a major differentiator in the industry and proof of our continued investment in growing a global network of customer support operations. The new customer support hub in Reading reinforces our commitment to providing CommVault customers the highest levels of customer service and a world-class support experience."

#### Resources

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#### About CommVault

A singular vision - a belief in a better way to address current and future data management needs - guides CommVault in the development of Singular Information Management® solutions for high-performance data protection, universal availability and simplified management of data on complex storage networks. CommVault's exclusive single-platform architecture gives companies unprecedented control over data growth, costs and risk. CommVault's Simpana® software suite of products was designed to work together seamlessly from the ground up, sharing a single code and common function set, to deliver superlative Data Protection, Archive, Replication, Search and Resource Management capabilities. More companies every day join those who have discovered the unparalleled efficiency, performance, reliability, and control only CommVault can offer. Information about CommVault is available at [www.commvault.com](http://www.commvault.com). CommVault's corporate headquarters is located in Oceanport, New Jersey in the United States.

#### Safe Harbor Statement

Customers' data and results included in this release were supplied to CommVault in good faith by the customer; this information has not been verified.

Customers' results may differ materially from those stated herein; CommVault does not guarantee that all customers can achieve benefits similar to those stated above. This press release may contain forward-looking statements, including statements regarding financial projections, which are subject to risks and uncertainties, such as competitive factors, difficulties and delays inherent in the development, manufacturing, marketing and sale of software products and related services, general economic conditions and others. Statements regarding CommVault's beliefs, plans, expectations or intentions regarding the future are forward-looking statements, within the meaning of Section 27A of the Securities Act of 1933, as amended and Section 21E of the Securities Exchange Act of 1934, as amended. All such forward-looking statements are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Actual results may differ materially from anticipated results. CommVault does not undertake to update its forward-looking statements.

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