CommVault Unveils New Customer Education Services, Certification Program And Online Learning Portal

May 6, 2013

New Role-based Curriculum, Courses, and Delivery System Enable Customized eLearning, Allowing Users Worldwide to Fully Leverage the Power of Simpana Software

OCEANPORT, N.J., May 6, 2013 /PRNewswire/ -- CommVault (NASDAQ: CVLT) -- CommVault today announced a new Customer Education Services program that provides an intuitive learning management system, with customized user training and access to new online training courses, which are designed to accelerate customer productivity and deliver the greatest value from Simpana® software investments.

(Logo: http://photos.prnewswire.com/prnh/20110329/MM73841LOGO)

The new customer training services and certification program is the result of 18 months of research and interviews with customers, partners and industry experts. It is designed to improve the end-user learning experience, reduce costs and improve educational outreach and access across CommVault's rapidly expanding global customer and partner base. CommVault's new Learning Management System Education Advantage portal now tracks and manages each student's entire learning experience. The expanded, role-based curriculum includes new web-based and virtual instructor-led courses, which complement traditional classroom training and can be accessed from desktops, laptops and mobile devices.

CommVault Education Services has also introduced an "Ask the Educator" monthly webinar series to provide a practical, technical summary of Simpana software functionality as well as tips, techniques, and best practices intended to optimize CommVault capabilities and broaden user knowledge.

New Learning Management System Personalizes Training

The new Learning Management System, known as "Education Advantage," provides each customer with a personal CommVault education repository for login and profile information, as well as a history of completed courses and certification status. Customers can easily view course descriptions and schedules, and register and purchase courses. The portal will also announce new technical content and course material to help customers to stay current on the latest product features and functions as CommVault releases new updates to the Simpana software platform.

Redesigned Role-Based Curriculum, New Certification Program

Customer Education Services has expanded its learning programs to recommend specific courses based on the experience and knowledge required by specific roles (i.e., Help Desk Operator, CommVault Administrator, and CommVault Engineer). Students can complete the Education Services' Training Assessment, which evaluates current knowledge, compares results to others in similar roles and recommends the student's optimal curriculum path. In addition, the curriculum has been mapped to a multi-tiered, role-based certification program that demonstrates mastery of the Simpana software platform and guides customers and partners in their personal and professional growth.

Flexible Course Delivery Provides User-Based Learning Control

A redesigned course delivery system allows user to decide what, where, when, and how they want to learn. Students can choose from the following delivery methods and services:

- **New Virtual Classroom Training** - Using web conferencing and content delivery, customers can attend online courses, in real-time with expert instructors and avoid expensive travel.
- **eLearning** - Using any Internet-enabled device, students can participate in a wide selection of individual courses as self-paced eLearning.
- **Traditional Classroom Training** - CommVault's traditional instructor-led training remains the most popular learning format.
- **Customer Site Instruction** - Private on-site course delivery for customers who require customized content.

Supporting Quotes:

Robert Brower, Vice President Global Education Services and Customer Support, CommVault

"CommVault remains committed to leading the industry in customer satisfaction. We want to ensure that our customers and partners get the knowledge they need to be productive and succeed in their jobs and to reap the most value from their Simpana software. The new Education Services program offers different ways to access training and learn on the go, which are all vital ways we can accommodate a global, increasingly mobile workforce."

Ernie Hughes, Network Operations Manager, Kelly Tractor

"The CommVault version 10 training went very well and will be a great asset to our continuing work with CommVault."

Resources

- CommVault Customer Education Services
- CommVault Education Advantage Walkthrough (Demo)

- [CommVault® Simpana® 10 Software](#)
- [More CommVault news](#)

Get Involved

- [Subscribe to CommVault RSS feeds](#)
- [Follow CommVault on Twitter](#)
- [Follow CommVault on Facebook](#)
- [Watch CommVault videos on YouTube](#)

About CommVault

A singular vision – a belief in a better way to address current and future data management needs – guides CommVault in the development of Singular Information Management® solutions for high-performance data protection, universal availability and simplified management of data on complex storage networks. CommVault's exclusive single-platform architecture gives companies unprecedented control over data growth, costs and risk. CommVault's Simpana® software suite of products was designed to work together seamlessly from the ground up, sharing a single code and common function set, to deliver superlative Data Protection, Archive, Replication, Search and Resource Management capabilities. More companies every day join those who have discovered the unparalleled efficiency, performance, reliability, and control only CommVault can offer. Information about CommVault is available at www.commvault.com. CommVault's corporate headquarters is located in Oceanport, New Jersey in the United States.

Safe Harbor Statement

Customers' results may differ materially from those stated herein; CommVault does not guarantee that all customers can achieve benefits similar to those stated above. This press release may contain forward-looking statements, including statements regarding financial projections, which are subject to risks and uncertainties, such as competitive factors, difficulties and delays inherent in the development, manufacturing, marketing and sale of software products and related services, general economic conditions and others. Statements regarding CommVault's beliefs, plans, expectations or intentions regarding the future are forward-looking statements, within the meaning of Section 27A of the Securities Act of 1933, as amend and Section 21E of the Securities Exchange Act of 1934, as amended. All such forward-looking statements are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Actual results may differ materially from anticipated results. CommVault does not undertake to update its forward-looking statements. The development and timing of any product release as well as any of its features or functionality remain at our sole discretion.

SOURCE CommVault

Media Contact, Liem Nguyen, CommVault, 732-728-5370, lnguyen@commvault.com, @liemnguyen, or Maureen Murray, CommVault, 732-533-7325, mmurray@commvault.com, @murrayamaureen, or Investor Relations Contact, Michael Picariello, CommVault, 732-728-5380, ir@commvault.com